

## Synergy Spine COVID-19 Patient Information

Dear Valued Patient,

Synergy Spine and Pain Center takes the health and safety of our staff, patients, and community very seriously. We are committed to serving you during this situation and have enacted a COVID-19 Preparedness Plan.

We are offering **TeleMedicine / Virtual Visits** to our patients to limit person to person contact. Please contact our office via phone or email to schedule an appointment. We will schedule a Tele / Video visit, if our providers do not need to see you in person for your appointment.

If you are coming into the office for a visit or procedure, please be aware:

- We are practicing extensive cleanliness procedures to help protect against the spread of any bacteria, viruses and germs as we have always done.
- All staff are disinfecting after every interaction.
- Only patients may enter the exam/procedure areas during their visit and may not be accompanied by family members at this time.
- All patients are asked to use hand sanitizer and wear a mask prior to entering the premises.
- We are screening everyone who enters our office for symptoms of illness.

Please call our office as part of the screening process, if you have been:

- EXPERIENCING ANY SYMPTOMS OF ILLNESS, OR COUGH, OR FEVER, OR HAVE BEEN IN CONTACT WITH ANYONE WHO HAS TESTED COVID-19 POSITIVE WITHIN THE PAST 14 DAYS.

We are closely monitoring updates from the Centers for Disease Control (CDC) and World Health Organization (WHO) and will be following all instructions and recommendations issued by public health authorities and government agencies.

Thank you for helping us provide a safe environment for our patients and staff as well as helping to prevent the spread of Coronavirus in our community.

Sincerely,

Synergy Spine and Pain Center